Susanne Maruoka 765 47th Avenue San Francisco CA 94121

Jun 18th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a very satisfied residential customer of Sonic. Before Sonic installed fiber in my San Francisco neighborhood, we had only one choice of internet carrier---Comcast. Imagine that---a monopoly right here in San Francisco. Pay Comcast or do without. Comcast offered abysmal customer service combined with consistent price increases. It truly earned itself the reputation of the company everyone loves to hate.

Enter Sonic. All my neighbors switched to Sonic and remain satisfied customers. We now enjoy excellent service at a reasonable price which does not mysteriously go up every few months. If there is ever a need to contact Sonic, a real person answers the phone right up the road in Santa Rosa. And the phone with voicemail is included in my internet service at no additional cost. What is not to love.

We need to retain the 1996 Telecommunications Act so that we can continue to have competition in the internet market. No one should be limited to a monopoly internet situation. We need choice and competition to keep service high and prices low.

Retain the 1996 Telecommunications Act!

Susanne Maruoka